EAST Search History

EAST Search History (Prior Art)

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	1	"6738975".pn.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/10/29 15:17
L6	57	((detect$5 determin$5) near8 (outage problem error)) same ((detect$5 determin$5) near8 (outage problem error)) same ((help$1desk call $1center (service$1desk)))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/10/29 15:31
L7	24	L6 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/10/29 15:31
L8	31	(service) near5 (request $3) near5 (common) near5 (id identification)	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2010/10/29 15:31
L9	8	L8 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/10/29 15:31
L10	8	L8 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/10/29 15:31
L11	21	(((one first) adj3 (format type)) same ((another second) adj3 (format type)) same ((intermediate) adj3 (format type))).ab.	US-PGPUB; USPAT	OR	ON	2010/10/29 15:32
L12	9	L11 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/10/29 15:32
L13	29	((customer client) near5 (report$3)) with ((loss lost) near3 (connection service))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/10/29 15:32
L14	11	L13 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/10/29 15:32
S2	120962	((call or data or network) with center)	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 16:23

S3	7681	((call or data or network) with center) same ((service handl$3) with (request$3 need demand $3 inquir$3))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 16:26
S4	422	((call or data or network) with center) same ((service handl$3) with (request$3 need demand $3 inquir$3)).ab.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 16:26
S5	247	S4 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 16:27
S6	41	S5 and (routing).ab.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 16:28
S7	0	(service adj request adj management).ab.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 16:31
S8	1004	(service same request same management).ab.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 16:31
S9	360	(service with request with management).ab.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 16:32
S10	222	((service with request with management) same ((call data network) (center centre))).ab.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 16:36
S11	124	S10 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 16:36
S12	40	S2 and S11	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 16:41
S14	38	S12 and first	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 17:09
S15	28	S12 and first with second	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 17:09
S16	0	S12 and (first with second) with form	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 17:09
S17	9	"6788651"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 17:26
S18	14	"6778651"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 17:26

S19	0	"6778651.pn."	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 17:26
S20	1	"6778651".pn.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 17:27
S21	1	S20 and format	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 17:27
S22	1	"20070208878"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 18:02
S23	1	S20 and id	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 18:04
S24	1	S20 and id	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/09 18:04
S25	1	"6778651".pn.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/10 08:30
S26	0	S25 and (cause near4 of near4 error)	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/10 08:30
S27	1	S25 and (cause with of wotj error)	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/10 08:30
S28	0	S25 and (cause with of with error)	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/10 08:30
S29	1	S25 and (cause with error)	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/10 08:30
S30	3	"6778651".pn. "20020169867".pn. "20020116234".pn.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/15 16:49
S31	4857	BARNES.IN. catahan-nardo. in. garg-shailendra.in. sundararajan-ramaswamy. in. siebel.as.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/15 16:54
S32	101	S31 and (service near3 request)	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/15 16:54
S33	10	S31 and (service near3 request).clm.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/15 16:55
S34	1	"20070214065"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/15 17:29

S35	1	"20070208878"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/16 15:38
S36	29418	709/246.ccls. 708/204. ccls. "341".clas.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/16 17:46
S37	7701	((call or data or network) with center) same ((service handl$3) with (request$3 need demand $3 inquir$3))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/16 17:46
S38	35	S36 and S37	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/01/16 17:46
S39	109313	((one first) adj3 (format type)) same ((another second) adj3 (format type))	US-PGPUB; USPAT	OR	ON	2008/12/16 14:47
S40	1	"6778651".pn.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/12/16 14:50
S41	25	("5241588" | "5345380" | "5404396" | "5579384" | "5687212" | "5799073" | "5915008" | "5920618" | "6160877" | "6167122" | "6330598").PN. OR ("6778651").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2008/12/16 14:50
S42	23	S41 and @ad<"20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/12/16 14:50
S43	18	S42 and (re$1format$4 format$4)	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/12/16 15:00
S44	3	S39 and S42	US-PGPUB; USPAT	OR	ON	2008/12/16 15:04
S45	13756	(((one first) adj3 (format type)) same ((another second) adj3 (format type))).ab.	US-PGPUB; USPAT	OR	ON	2008/12/16 15:08
S46	227	((one first) adj3 (format type)) same ((another second) adj3 (format type)) same ((intermediate) adj3 (format type))	US-PGPUB; USPAT	OR	ON	2008/12/16 15:33
S47	17	(((one first) adj3 (format type)) same ((another second) adj3 (format type)) same ((intermediate) adj3 (format type))).ab.	US-PGPUB; USPAT	OR	ON	2008/12/16 15:35

S48	9	S47 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/12/16 15:35
S49	17	S46 and ((service) adj5 (request))	US-PGPUB; USPAT	OR	ON	2008/12/16 15:40
S50	10	S49 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/12/16 15:40
S51	2	S48 and ((service) adj5 (request))	US-PGPUB; USPAT	OR	ON	2008/12/16 15:40
S52	24	S46 and ((service) near5 (request loss lost interupt $3))	US-PGPUB; USPAT	OR	ON	2008/12/16 15:48
S53	24	S46 and ((service) near5 (request loss lost interrupt $3))	US-PGPUB; USPAT	OR	ON	2008/12/16 15:48
S54	1	S46 and ((service) near5 (loss lost interrupt$3))	US-PGPUB; USPAT	OR	ON	2008/12/16 15:48
S55	0	S54 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/12/16 15:48
S56	36	(request$3) with (loss loss) with (service) with (customer)	US-PGPUB; USPAT	OR	ON	2008/12/16 18:34
S57	20	S56 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/12/16 18:34
S58	170	(request$3) with (loss lost) with (service) with (customer client)	US-PGPUB; USPAT	OR	ON	2008/12/16 18:37
S59	134	S58 not S56	US-PGPUB; USPAT	OR	ON	2008/12/16 18:37
S60	63	S59 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/12/16 18:37
S61	64	(request$3) near10 (loss lost) near10 (service) near10 (customer client)	US-PGPUB; USPAT	OR	ON	2008/12/16 18:38
S62	44	S61 not S56	US-PGPUB; USPAT	OR	ON	2008/12/16 18:38
S63	29	S62 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/12/16 18:39
S64	1	"6614781".pn.	US-PGPUB; USPAT	OR	ON	2008/12/16 18:42
S65	1	S64 and (connection near3 lost)	US-PGPUB; USPAT	OR	ON	2008/12/16 18:42
S66	13	((service) near3 (request $3)) with (connection near3 lost)	US-PGPUB; USPAT	OR	ON	2008/12/16 18:43

S67	4	S66 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/12/16 18:43
S68	13	((service online order) near3 (request$3)) with (connection near3 lost)	US-PGPUB; USPAT	OR	ON	2008/12/16 18:44
S69	15	((service online) near3 (request$3 order)) with (connection near3 lost)	US-PGPUB; USPAT	OR	ON	2008/12/16 18:44
S70	2	S69 not S66	US-PGPUB; USPAT	OR	ON	2008/12/16 18:45
S71	60	((service online order) near3 (request$3)) with ((connection service) near3 lost)	US-PGPUB; USPAT	OR	ON	2008/12/16 18:46
S72	472	((call or data or network) with center) same ((service handl$3) with (request$3 need demand $3 inquir$3)).ab.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/12/16 18:46
S73	5221	((service with request with management) same ((call data network) (center centre)))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/12/16 18:47
S74	11	S73 same ((connection service) near3 (lost loss))	US-PGPUB; USPAT	OR	ON	2008/12/16 18:47
S75	6	S74 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/12/16 18:47
S76	19	((customer client) near5 (report$3)) with ((loss lost) near3 (connection service))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/12/16 18:50
S77	11	S76 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2008/12/16 18:50
S78	2	"5742588".pn. "7111077". pn.	US-PGPUB; USPAT	OR	ON	2008/12/16 19:03
S79	1	"7287041".pn.	US-PGPUB; USPAT	OR	ON	2008/12/17 11:30
S80	1	"6448651".pn.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/06/09 11:55
S81	1	"6778651".pn.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/06/09 11:55
S82	1	"20070067494".pn.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/06/09 12:35

S83	2	"20070067494".pn.	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/09 12:35
S84	2	"5925095".pn.	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/09 12:35
S85	26	(web internet browser) near5 (dom document html) near5 (cyptography security secur$3) near5 (embed$5)	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/09 15:20
S86	22	S85 and @ad< "20050805"	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/09 15:20
S87	22	S85 and @ad< "20050802"	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/09 15:20
S88	2	"20070208878".pn.	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/09 15:40
S89	66	"4714995".pn. "5311438". pn. "5416917".pn. "5466880".pn. "5566332". pn. "5646862".pn. "5708828".pn. "5727158". pn. "5758355".pn. "5970490".pn. "6178418". pn. "6216130".pn. "6226649".pn. "6236997". pn. "6275812".pn. "6336124".pn. "6343275". pn. "6377952".pn. "6385620".pn. "6434567". pn. "6463430".pn. "6556950".pn. "6591260". pn. "6631382".pn. "6668253".pn. "6754679". pn. "6778651".pn. "6823542".pn. "6828963". pn. "6883004".pn. "6889260".pn. "6912719". pn. "6947947".pn. "7043687".pn. "7099350". pn. "7124112".pn. "7287041".pn. "20020119765".pn. "20020035431".pn. "20020085020".pn. "20020138532".pn. "20020174417".pn.	US-PGPUB; USPAT	OR	ON	2009/06/09 18:39

		"20020178077".pn.				
		"20020184085".pn.				
		"20020184148".pn.				
		"20020188538".pn.				
		"20030023580".pn.				
		"20030097642".pn.				
		"20030163597".pn.				
		"20030229529".pn.				
		"20040015515".pn.				
		"20040039576".pn.				
		"20040128188".pn.				
		"20040215503".pn.				
		"20040249854".pn.				
		"20050021391".pn.				
		"20060271446".pn.				
		"20070208577".pn.				
		"20070203710".pn.				
		"20070208577".pn.				
		"20070208878".pn.				
		"20070214063".pn.				
		"20070214063".pn.				
		"20070214064".pn.				
		"20070214065".pn.				
		"20070226049".pn.				
		"20070265944".pn.				
		"20070250419".pn.				
S90	25	(service) near5 (request $3) near5 (common) near5 (id identification)	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/10 14:42
S91	8	S90 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/06/10 14:43
S92	38	(service) near5 (request $3) near5 (common global) near5 (id identification)	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/10 15:48
S93	14	S92 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/06/10 15:48
S94	277	(common global) near5 (id identification) near5 (component)	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/10 15:48
S95	6	(request) near5 (common global) near5 (id identification) near5 (component)	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/10 15:48
S96	1	S95 and @ad< "20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/06/10 15:49

S97	6	(request$3) near5 (common global) near5 (id identification) near5 (component)	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/10 15:57
S98	13	(servic$5) near5 (common global) near5 (id identification) near5 (component)	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/10 15:58
S99	5	S98 and @ad<"20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/06/10 15:58
S100	83	(report$3) near5 (service) near5 (loss)	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/06/10 15:59
S101	0	S100 with ((id identification) near5 (component))	US-PGPUB; USPAT	OR	ON	2009/06/10 16:00
S102	0	S100 same ((id identification) near5 (component))	US-PGPUB; USPAT	OR	ON	2009/06/10 16:00
S103	5	S100 same ((id identification))	US-PGPUB; USPAT	OR	ON	2009/06/10 16:00
S104	3	S103 and @ad<"20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/06/10 16:00
S105	2	"5742588".pn. "7111077".pn.	US-PGPUB; USPAT	OR	ON	2009/06/10 16:01
S106	2	"20070208878".pn.	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/10 16:05
S107	6	(request) near5 (common global) near5 (id identification header) near5 (component)	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/10 17:04
S108	38	(service) near5 (request $3) near5 (common global) near5 (id identification header)	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/10 17:04
S109	269	(service) near5 (request $3) near5 (common global) near5 (id identification information)	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/10 17:05
S110	114	S109 and @ad<"20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/06/10 17:05
S111	1	(service) near5 (request $3) near5 (common global) near5 (id identification information) near5 (component)	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/10 17:05

S112	341	(service) near5 (request $3) near5 (common global) near5 (id identification identif$6 information)	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/10 17:38
S113	72	S112 not S109	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/06/10 17:38
S114	28	S113 and @ad<"20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/06/10 17:38
S115	5248	BARNES.IN. catahan-nardo.in. garg-shailendra.in. sundararajan-ramaswamy.in. siebel.as.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/06/10 19:29
S116	135	S115 and (service near3 request)	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/06/10 19:29
S117	13	S115 and (service near3 request).clm.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/06/10 19:29
S118	32847	709/246.ccls. 708/204. ccls. "341".clas.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/06/10 19:29
S119	9405	((call or data or network) with center) same ((service handl$3) with (request$3 need demand $3 inquir$3))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/06/10 19:29
S120	45	S118 and S119	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/06/10 19:29
S121	1	"20070208878".pn.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/09/29 17:00
S122	3	"6778651".pn. "5742588". pn. "20020123983".pn.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/09/29 17:01
S123	3	"6778651".pn. "5742588". pn. "20020123983".pn.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/09/30 12:36
S124	1	"20070208878".pn.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/09/30 12:36
S125	3	"20020123983".pn. "6778651".pn. "5742588". pn.	US-PGPUB; USPAT	OR	ON	2009/12/23 10:56
S126	2	S125 and object	US-PGPUB; USPAT	OR	ON	2009/12/23 10:57

S127	34048	709/246.ccls. 708/204. ccls. "341".clas.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/12/23 12:45
S128	10080	((call or data or network) with center) same ((service handl$3) with (request$3 need demand $3 inquir$3))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/12/23 12:45
S129	52	S127 and S128	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/12/23 12:45
S130	14	(servic$5) near5 (common global) near5 (id identification) near5 (component)	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2009/12/23 12:45
S131	5	S130 and @ad<"20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/12/23 12:45
S132	5409	BARNES.IN. catahan-nardo. in. garg-shailendra.in. sundararajan-ramaswamy. in. siebel.as.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/12/23 12:45
S133	17	S132 and (service near3 request).clm.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/12/23 12:45
S134	52	S127 and S128	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/12/23 12:46
S135	121272	((one first) adj3 (format type)) same ((another second) adj3 (format type))	US-PGPUB; USPAT	OR	ON	2009/12/23 12:46
S136	31	("5241588" | "5345380" | "5404396" | "5579384" | "5687212" | "5799073" | "5915008" | "5920618" | "6160877" | "6167122" | "6330598").PN. OR ("6778651").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2009/12/23 12:46
S137	25	S136 and @ad<"20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2009/12/23 12:46
S138	3	S135 and S137	US-PGPUB; USPAT	OR	ON	2009/12/23 12:46
S139	1	"5980014".pn.	US-PGPUB; USPAT	OR	ON	2009/12/23 13:28
S140	1	"5890014".pn.	US-PGPUB; USPAT	OR	ON	2009/12/23 13:31
S141	4	"5890014".pn. "20020174268".pn. "20040199328".pn. "5303166".pn.	US-PGPUB; USPAT	OR	ON	2009/12/23 13:37

S142	42	(request$3) with (loss loss) with (service) with (customer)	US-PGPUB, USPAT	OR	ON	2010/01/02 19:46
S143	73	(request$3) near10 (loss lost) near10 (service) near10 (customer client)	US-PGPUB, USPAT	OR	ON	2010/01/02 19:46
S144	49	S143 not S142	US-PGPUB, USPAT	OR	ON	2010/01/02 19:46
S145	29	S144 and @ad<"20030324"	US-PGPUB, USPAT; IBM_TDB	OR	ON	2010/01/02 19:46
S146	25	((customer client) near5 (report$3)) with ((loss lost) near3 (connection service))	US-PGPUB, USPAT; IBM_TDB	OR	ON	2010/01/02 19:46
S147	11	S146 and @ad<"20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/01/02 19:46
S148	14	(servic$5) near5 (common global) near5 (id identification) near5 (component)	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2010/01/02 20:00
S149	5	S148 and @ad<"20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/01/02 20:00
S150	34119	709/246.ccls. 708/204. ccls. "341".clas.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/01/02 20:01
S151	10122	((call or data or network) with center) same ((service handl$3) with (request$3 need demand $3 inquir$3))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/01/02 20:01
S152	52	S150 and S151	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/01/02 20:01
S153	5417	BARNES.IN. catahan-nardo. in. garg-shailendra.in. sundararajan-ramaswamy. in. siebel.as.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/01/02 20:01
S154	17	S153 and (service near3 request).clm.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/01/02 20:01
S155	34119	709/246.ccls. 708/204. ccls. "341".clas.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/01/02 20:02
S156	10122	((call or data or network) with center) same ((service handl$3) with (request$3 need demand $3 inquir$3))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/01/02 20:02

S157	52	S155 and S156	US-PGPUB; USPAT	OR	ON	2010/01/02 20:02
S158	93	(report$3) near5 (service) near5 (loss)	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/01/02 20:02
S159	5	S158 same ((id identification))	US-PGPUB; USPAT	OR	ON	2010/01/02 20:02
S160	3	S159 and @ad<"20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/01/02 20:02
S161	121671	((one first) adj3 (format type) same ((another second) adj3 (format type))	US-PGPUB; USPAT	OR	ON	2010/01/02 20:03
S162	31	("5241588" | "5345380" | "5404396" | "5579384" | "5687212" | "5799073" | "5915008" | "5920618" | "6160877" | "6167122" | "6330598").PN. OR ("6778651").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2010/01/02 20:03
S163	25	S162 and @ad<"20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/01/02 20:03
S164	3	S161 and S163	US-PGPUB; USPAT	OR	ON	2010/01/02 20:03
S165	27	(web internet browser) near5 (dom document html) near5 (cyptography security secur$3) near5 (embed$5)	US-PGPUB; USPAT; DERWENT; IBM_TDB	OR	ON	2010/01/02 20:12
S166	20	S165 and @ad<"20050802"	US-PGPUB; USPAT	OR	ON	2010/01/02 20:12
S167	16	((service) near3 (request $3)) with (connection near3 lost)	US-PGPUB; USPAT	OR	ON	2010/01/02 20:12
S168	5	S167 and @ad<"20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/01/02 20:12
S169	2	"6778651".pn. "20020123983".pn.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 19:53
S170	0	((detect$5 determin$5) near5 (outage problem error) same ((notify$5 alert$5 transmit$5 send$5) near5 (outage problem error) near5 (helpdesk callcenter))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:05

S171	0	((detect$5 determin$5) near5 (outage problem error)) same ((notify$5 alert$5 transmit$5 send$5) near5 (outage problem error) near5 (helpdesk callcenter))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:05
S172	0	((detect$5 determin$5) near8 (outage problem error)) same ((notify$5 alert$5 transmit$5 send$5) near5 (outage problem error) near5 (helpdesk callcenter))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:05
S173	4	((notify$5 alert$5 transmit $5 send$5) near5 (outage problem error) near5 (helpdesk callcenter))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:06
S174	2	S173 and @ad<"20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:06
S175	4	((detect$5 determin$5) near8 (outage problem error)) same ((notify$5 alert$5 transmit$5 send$5) near5 (helpdesk callcenter))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:07
S176	0	S175 and @ad<"20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:07
S177	4	((detect$5 determin$5) near8 (outage problem error)) same ((notify$5 alert$5 transmit$5 send$5) near8 (helpdesk callcenter))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:07
S178	33	((detect$5 determin$5) near8 (outage problem error)) same ((helpdesk callcenter))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:07
S179	13	S178 and @ad<"20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:07
S180	55	((detect$5 determin$5) near8 (outage problem error)) same ((help$1desk call$1center (service $1desk)))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:07

S181	55	((detect$5 determin$5) near8 (outage problem error)) same ((detect$5 determin$5) near8 (outage problem error)) same ((help$1desk call $1center (service$1desk)))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:08
S182	4	((detect$5 determin$5) near8 (outage problem error)) same ((notify$5 alert$5 transmit$5 send$5) near8 (help$1desk call $1center (service$1desk)))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:08
S183	24	S181 and @ad<"20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:08
S184	55	((detect$5 determin$5) near8 (outage problem error)) same ((help$1desk call$1center (service $1desk)))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:19
S185	48	((network device) near8 (outage problem error)) same ((help$1desk call $1center (service$1desk)))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:19
S186	19	((network device) near3 (outage problem error)) same ((help$1desk call $1center (service$1desk)))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:19
S187	23	((network device) near3 (outage problem error failure)) same ((help $1desk call$1center (service$1desk)))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:19
S188	4	S187 and @ad<"20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:20
S189	429	((outage problem error failure)) same ((help $1desk call$1center (service$1desk)))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:31
S190	21	((outage problem error failure)) same ((notify$3 send$3 transmit$5) near5 (help$1desk call$1center (service$1desk)))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:31
S191	24	((outage problem error failure)) same ((notify$3 send$3 transmit$5) near10 (help$1desk call$1center (service$1desk)))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:31

S192	14	S191 and @ad<"20030324"	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:31
S193	1	"7111077".pn.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:44
S194	24	((outtage problem error fail $3)) same ((notify$3 send $3 transmit$5) near10 (help$1desk call$1center (service$1desk)))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:47
S195	27	((outtage problem error fail $3)) same ((notify$3 send $3 transmit$5) with (help $1desk call$1center (service$1desk)))	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:47
S196	3	S195 not S194	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/06/28 20:48
S197	38	("20010011245" | "20010051907" | "20020007343" | "20020023004" | "20020035488" | "20020040339" | "20030018502" | "20030033437" | "20030163603" | "20040034661" | "20040122826" | "20040162773" | "20050021383" | "20070214020" | "20070225949" | "20070226037" | "20070226093" | "20070250408" | "5220500" | "5699527" | "5724575" | "5806075" | "5930764" | "5953710" | "6032136" | "6053947" | "6233566" | "6341289" | "6681223" | "6898783" | "6944514" | "6961760" | "7111010" | "7133882" | "7139766" | "7143100" | "7162540" | "7257820"). PN.	US-PGPUB; USPAT; IBM_TDB	OR	ON	2010/10/28 19:07

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